

Quality policy

ARTESANA DE CLOFENT, SA aims that the quality of its products is a faithful reflection of the expectations of each customer, ensuring the long-term success of AdC. That is why it establishes, assumes and discloses the following **principles** that should be the point of reference for all employees of the company.

1. The **QUALITY** in the conception, design, production and marketing of the fabrics made by ARTESANA de CLOFENT, SA, is a decisive factor in maintaining and improving the level of competitiveness achieved by the company.
2. We understand Quality as compliance with **Regulations**, contractual **Specifications** and the satisfaction of our customers exceeding their expectations, paying special attention to safety and the environment.
3. Quality is a common task for **ALL MEMBERS OF THE COMPANY. THE WHOLE TEAM** is responsible for the quality of their own work. This idea is present at any stage of the materialization of contracts with our customers.
4. The company will provide the necessary **Training, Resources** and **Competence** to its staff, so that all its activities can be done with an optimal level of competence and in a spirit of **CONTINUOUS IMPROVEMENT**.

The Management of the company is committed to promoting compliance with these principles, setting **ANNUAL QUALITY IMPROVEMENTS**, and verifying compliance through Audit and review actions by management.

Signed:



Roser Clofent
Manager